Dear Parent(s) and Guardian(s),

During January 2018, we will be implementing a new school notification system called **SwiftK12**. This notification system is directly tied to PowerSchool and loaded with new features that will make it easier for us to keep in contact with your family. It will replace the current OneCall system we have used for several years. Eventually, SwiftK12 will allow you to receive automated alerts for Lunch Balance, Attendance, Low Grades, and Fee Alerts. To guarantee the notification system is used efficiently, we will need to confirm your contact information is accurate and up-to-date at all times.

SwiftK12 allows our school to send messages using phone, email and SMS text messaging. Phone calls will be sent with 308-478-5265 as the caller ID number. We hope to minimize the number of call backs to the school because of missed calls that are alerts. If you do not have voice mail set up, we strongly encourage you to choose another messaging method. Text messages will be sent from WHPS, WHPS HS, WHPS MS, or WHPS ES depending on the situation and students involved – but most messages will come from WHPS. Please note you will not be able to reply to text messages sent from the school.

SwiftK12 is integrated with the existing PowerSchool Parent Portal. If you log-on to the Parent Portal (we suggest you log-on using Chrome or Firefox) you will now see a new link called **SwiftReach SwiftK12** on the left navigation pane under **Alerting**.

You will be able to see all the contact information our school has listed for you by clicking on the **Contact Information** button in the top navigation.

Within the Alert Preferences section of the Parent Portal, you will be able to choose your communication preferences based on message category, such as School Closures or Attendance, as well as message type (email, voice and/or text message) by placing a checkmark into the aligned contact fields. You may opt-out of any message category **except for Emergency Messages.**

🔊 RSS Feed ∧

📄 Documents & Files ∧

Date	Name	Description
12/12/2016	📄 ffffff	

Note: <u>**Setting up your parent preferences is your responsibility.**</u> You will receive messages to every contact field shown in Alert Preferences until updated in the parent portal. Tolls and charges associated with receipt of messages from the school are your responsibility and not the responsibility of the school. <u>* Please be sure to set your unique preferences if there are any numbers or addresses to which you do not like to be contacted.</u>   *All phone numbers and email addresses must be in a valid format to save properly.*

     Emergency messages are always sent with all three message types (email, text, and voice calls) and to every contact field shown even if you have opted out. We cannot change this. Emergency messages will be labeled as such so you will know it is an actual emergency.

If you do not have access to log into the Parent Portal, you may contact Rogene at school to request changes.

     If you have any questions, please contact the school. We hope to have SwiftK12 in use by mid-January, and realize there may be some glitches as we make this change. Thank you in advance for your patience. We hope you like this new SwiftK12 school notification system and the flexibility it will provide for you as a parent.

Thank you,

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